

## **Return & Refund Policy**

Thanks for shopping at Branding & Apparel by Clean.

If you are not entirely satisfied with your purchase, we're here to help.

### **Returns on Decorated Items.**

Please note, once an embellishment is approved and items are decorated, returns on orders are not allowed except in the case of an item defect.

### **Returns on undecorated items.**

You have 30 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused, and in the same condition that you received it.

We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### **Shipping**

You will be responsible for paying for your own shipping costs for returning your items.

### **Contact Us**

If you have any questions on how to return your item to us, please contact us at 314-421-1234